

HOWARD CENTER COMMUNITY OUTREACH QUARTERLY REPORT
Quarter 4FY18 April 30, 2018 – June 30, 2018

Total Number of Contacts	247
Total Number of Face-to-Face Contacts	180
Total Number of Distinct Clients Served Face-to-Face	109
Total Number of Distinct Clients Served by Phone	41
Total Number of Calls	248
Referrals to HC Programs (144 people referred to 192 HC programs)	144
Referrals to Other Programs	78
Total Number of Police Involvements	131
Total Number of Contacts Assisting Police	97
Total Number of Contacts Diverting Police	52
Total Number of Proactive Community Outreach Supports	79
Total Number of Contacts to go to the Emergency Department	17
Total Number of Contacts Transported to the ED via Ambulance	2
Total Number of Contacts Transported to the ED via Police	8
Total Number of Contacts Transported to the ED via COS	4
Total Number of Contacts Transported to the ED via Other (family, etc.)	1
Total Number of ED Visits Medically Necessary	3
Total Number of ED Visits Psychiatrically Necessary	15

Face-to-Face Services by Town Served

Town Served	Total	Total Under 18	Total 18 and Over
Burlington	5	1	4
Colchester	26	3	23
Essex / Essex Jct.	26	2	24
Shelburne	20	1	19
South Burlington	50	5	45
Williston	13	6	7
Winooski	31	4	27
Total:	171	22	149

Presenting Issues that Applied by Service Type

Issues	Total	Issues	Total
Adoption	1	Medical	23
Concerns about Sexual Bx	7	Mental Health Concerns	161
Emotional/Behavioral	208	Non-MH Info/Referral	12
Family/Relational Conflict	82	Runaway/Elopement	4
Homeless	59	Self-Harm	13
Homicide	2	Substance Use/Abuse	34
Incarceration	1	Suicide	23
Legal	21	Violent/Aggressive Bx	25

Referrals Made and Type			
Howard Center referrals made to:		Other referrals made to: *	
Community Outreach Program	122		
HC Teams (DS, CRT, Family)	5		
Pine Street Counseling	21		
First Call for Chittenden County	28		
ACT 1/Bridge	2		
Burlington Street Outreach	3		
Other	12		

*Report still being refined, it failed to capture the text in this section.

Contact Initiated From*	
Caller	Total
Client/Community Member requesting support	41
Police	86
Providers	10
Schools	2
Parent/Guardian	1
Other	32

*Report still being refined, staff to complete additional data

Contacts Per Location	
Town Served	Total
Burlington	8
Colchester	38
Essex / Essex Jct.	42
Shelburne	28
South Burlington	81
Williston	21
Winooski	52
Total:	270